

June 2021

ALTA VISTA SOUTH COMMUNITY ASSOCIATION

www.AltaVistaCA.com

PARKING REMINDERS

Please be sure to use your garage and driveway as primary parking. Street parking should be reserved for guests and additional vehicles not accommodated in the garage and driveway. Please make sure all vehicles parked on the street are in good condition and are not leaking oil. Vehicles must be moved every 72 hours and are prohibited from being stored on the street which is enforced by security patrol. Please be sure if you are parked on the street you are parked in a safe location and not double parked. The community will be repainting previously red zones on corners. It is requested that prior to this project that residents don't park on corners for safety reasons. If your vehicle is parked on the corner it reduces visibility for other motorists which could cause a collision. We are requesting at this time you park elsewhere as a courtesy until these areas are rezoned as no parking areas.

POOL REMINDERS

As the weather warms up we know families are eager to use the pool. However at this time the pool is not available for parties. We have had two unauthorized parties held at the pool area. Unfortunately due to local and state guidance we are unable to open the pool to multifamily gatherings with food consumption at this time and are not taking reservations. Management would like to also to remind residents when using the pool to practice good health practices and keep your distance from non household members. Please also practice good hygiene practices recommended by the CDC.

SPA REMINDER

When using the spa do not press the red emergency shut off button. This is only for emergencies and prevents the spa from being heated as well from the pump from circulating the water. If you would like to turn off the spa please turn the dial to the end of the timer.

COMMON AREA CONCERNS

If you observe a common area maintenance concern, please email Courtney Vergilio at cvergilio@keystonepacific.com so that she can place a work order with the appropriate vendor. This includes items such as landscape concerns, pool maintenance etc.

LOST POOL CARDS

If you lose your pool cards there is a replacement fee of \$100.00. This is to prevent the pool cards from getting into the hands of unauthorized users. If you need a replacement card, please contact Courtney Vergilio at cvergilio@keystonepacific.com

BOARD OF DIRECTORS:

President: Cyrus Khavarian
Vice-President: Eric Nguyen
Treasurer: Chris LaPuma
Secretary: Matt Campbell

NEXT BOARD MEETING:

August 02, 2021

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Claire Fullerton

Phone: 949-508-0569

Emergency After Hours: 949-833-2600

cfullerton@keystonepacific.com

COMMON AREA ISSUES:

Courtney Vergilio

Phone: 949-570-1310

cvergilio@keystonepacific.com

BILLING QUESTIONS/ ADDRESS

CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600

POOL CARDS:

Courtney Vergilio

Phone: 949-570-1310

cvergilio@keystonepacific.com

BILLING QUESTIONS/ADDRESS

CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600

customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 949-833-2600

architectural@keystonepacific.com

Managed by Keystone
16775 Von Karman Ave., Suite 100
Irvine, CA 92606

June 2021 REMINDERS

- or after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Street Sweeping Day - 2nd and 4th Thursday of the month
- Trash Pick-Up Day - Tuesday
Please remove trash cans from the common areas after this day.
- Monday, May 25, 2021 - Board Meeting @ 6:00 Via Teams Teleconference and at the pool area

VISIT www.AltaVistaCA.com

Log onto the community website to:

- Submit maintenance requests, address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies, forms
- Access your account online
- Pay your HOA bill online

The KPPM Connection is an online tool that offers enhanced homeowner services. Using the portal, you can:

- Make Online Payments
- View Statements and Billing Inserts
- Print Account History Reports
- Update Enhanced Notification Features

visit www.kppmconnection.com. Please log in using your account online email address and password. If you have not registered, please have your billing statement available to enter in the required Information. If you need assistance, please contact Customer Care at (949) 833-2600 or customercare@keystonepacific.com.

HOMEWISEDOC.COM

Keystone, is pleased to announce its transition to HomeWiseDocs.com, the next generation in document and data delivery for resale packages, resale demands, lender questionnaires and association documents. HomeWiseDocs.com provides reliable, around-the-clock online access to all governing documents and critical project data for lenders, closing agents, real estate professionals, and Homeowners from Keystone Pacific's managed communities. Please see below for login information: Online Chat at www.homewisedocs.com Help Desk: 866.925.5004 x 1 e-mail:

info@homewisedocs.com Log on to www.homewisedocs.com and select the Sign Up link to register. The many system enhancements geared toward an improved user experience include: Order by address or association name Email and SMS text completion notices for users Track orders online with confirmation Much more!